

Quick Start Guide

This guide describes how to quickly install and use IBM Operations Analytics Predictive Insights Managed.

Product overview

IBM® Operations Analytics Predictive Insights Managed is real-time performance analysis software for business services. Operations Analytics Predictive Insights Managed eliminates manual threshold and baseline configuration by providing a self-learning capability. By analyzing data from various sources and integrating with existing monitoring products, Operations Analytics Predictive Insights Managed learns the normal behavior of a business service and creates a performance model. When Operations Analytics Predictive Insights Managed predicts or detects anomalies, an alarm is generated.

Operations Analytics Predictive Insights Managed offers out-of-the-box integration with OMNibus.

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1 Step 1: Access the documentation



Detailed documentation for Operations Analytics Predictive Insights Managed is provided in the IBM Knowledge Center. Review this information before you complete the installation. For an overview of the steps that are required to install, configure, and use IBM Operations Analytics Predictive Insights Managed, see the *Introduction to IBM Operations Analytics Predictive Insights Managed* section of the Knowledge Center.

2 Step 2: Plan your installation



Ensure that you have installed the prerequisites before you install Operations Analytics Predictive Insights Managed:

Requirements

- Hardware and software requirements for Operations Analytics Predictive Insights Managed 1.3.4
Type Predictive Insights in the **Full or partial product name** field and click the **Search** icon. In the **Search results** field, click **IBM Operations Analytics - Predictive Insights**. Select **1.3.4** from the **Version** list and choose **Submit**.

Supplementary information

Any additional requirements information are published to the IT Operations Analytics Developers Community, within the Operations Analytics Predictive Insights Managed Requirements wiki page:

<https://developer.ibm.com/itaa/docs/predictive-insights/requirements/>

Known Issues

Review the known issues in the release as published in the Operations Analytics Predictive Insights Managed Known Issues wiki page:

<https://developer.ibm.com/itaa/docs/predictive-insights/known-issues/>

3 Step 3: Plan what you are to monitor



Plan what you are going to monitor. If you include only resources and metrics that you are interested in, then the alarms from Operations Analytics Predictive Insights Managed that indicate the change in behaviour of those resources and metrics will be more interesting to you.

Information on recommended metrics for specific technologies are documented within the Operations Analytics Predictive Insights Managed Data Mediation wiki page: Selecting which metrics to monitor

4 Step 4: Install Operations Analytics Predictive Insights Managed



Complete these steps to install Operations Analytics Predictive Insights Managed:

1. Copy and extract the installation archive to a location on your server.
2. Install all the Operations Analytics Predictive Insights Managed requirements: DB2 Database, InfoSphere Streams, IBM Jazz for Service Management 1.1.0.3 - after installation, update to IBM Jazz for Service Management 1.1.1.0, Netcool OMNIBus.
3. Install all the Operations Analytics Predictive Insights Managed components:
 - a. As a qualified user, navigate to the directory containing the installation archive, and change to the `predictiveInsightsInstaller1.3.4` directory. Run the command `./install.sh`.
 - b. From the available installation packages, select all of the Operations Analytics Predictive Insights Managed components: Database, Analytics, UI and Mediation tool.
 - c. Enter the required details for each component, making sure to click **Validate** for each, and then **Next**.
 - d. When all component information is entered and validated click **Install**.
4. After the installation is complete, perform all required configuration steps:
 - a. If you are using OMNIBus WebGUI 8.1 FP2, the launch scripts are automatically added. If you are using an earlier version of WebGUI, to add the launch scripts to the AEL, log in to your visualization application, Dashboard Application Services Hub or Tivoli Integrated Portal, as the administrator. Click **Administration > Event management Tools > Menu Configuration**, select **Alerts** and click **Modify**. Move the **ViewChildAlarms...** and **ServiceDiagnosis...** scripts to your preferred menu position, and click **Save**.
 - b. If you are using Tivoli Integrated Portal, to grant access to Operations Analytics Predictive Insights Managed, click **Users & Groups > Manage Groups** and add users to the `predictiveInsightsUsers` and `Netcool_OMNIBus_User` groups. If you are using Dashboard Application Services Hub, to grant access to Operations Analytics Predictive Insights Managed, choose **Console Settings > WebSphere Administrative Console**. In the console, choose **Users & Groups > Manage Groups** and add users to the `Netcool_Omnibus_Admin` group.
5. Start Operations Analytics Predictive Insights Managed consuming data and discovering anomalies:
 - a. As `scadmin`, log on to the server on which you installed the Mediation tool.
 - b. To launch the Mediation tool, run `$PI_HOME/bin/mediationtool.sh`.
 - c. Create a new project, and add a data source to the project, setting the data source to be of type **Database** or **Filesystem**, as appropriate.
 - d. Update the fields within the **Connection Details** tab to set up the connection to your source database.
 - e. Select the **Model Design** tab, synchronize with the database, and then select the tables or groups that you want to form part of your model.
 - f. For each group you selected, update the **Group Definition**, **Attributes**, and **Metrics**.
 - g. Preview, validate and then deploy the resulting model.
 - h. To set the aggregation interval, run `$PI_HOME/bin/admin.sh set -t=<topic name> system.aggregation.interval <interval>`.
 - i. To start Operations Analytics Predictive Insights Managed, run `$PI_HOME/bin/start.sh`.
 - j. Run the extractor using the command `$PI_HOME/bin/admin.sh run_extractor_instance -s=<starttime> -l=<datasource latency>`
 - k. Wait for the training period to complete at which point Operations Analytics Predictive Insights Managed produces alarms.

More information



For more information about Operations Analytics Predictive Insights Managed, and to access community support through the wiki or forum, visit Service Management Connect: <http://www.ibm.com/developerworks/servicemanagement/ia/scapi/index.html>.

